



## DIABLO FAMILY PHYSICIANS

2301 Camino Ramon, Ste. 180

San Ramon, CA 94583

### FINANCIAL ACKNOWLEDGEMENT FOR TESTING SERVICES

You are responsible to know your Health Plan/Medicare coverage, benefits and deductible prior to us ordering laboratory or testing services. While we order tests based on your health history and condition, there is no guarantee your health plan will cover these tests or services even if we believe they are medically necessary.

#### KNOW YOUR COVERAGE:

- **UNDER NO CIRCUMSTANCES WILL WE CHANGE OR RESUBMIT DIAGNOSIS CODES AFTER TESTING IS COMPLETE.**
- **MOST HEALTH PLANS AND MEDICARE DO NOT PAY FOR "PREVENTATIVE" TESTING.**
- **MOST DIAGNOSTIC TESTING WILL NOT BE COVERED AS A "PREVENTATIVE" SERVICE.**
- Diablo Family Physicians cannot guaranty coverage or payment by your Health Plan/Medicare.
- Our staff does not verify codes or coverage with your Health Plan/Medicare for services ordered.
- Your medical provider may still require lab work based on your medical history, medications and symptoms.
- John Muir Physician Network HMO patients must only use Lab Corp facilities or pay all charges for not doing so.
- PPO Patients please do your price comparison research, as cost can vary greatly between facilities, resulting in significant savings/costs if you have a high deductible plan. Call your health plan to get rates across facilities.
- With high deductible health plans you will pay for all services incurred until reaching your deductible.

#### ACTIONS TO ENHANCE COVERAGE:

- Call your Health Plan/Medicare representative to verify what is covered and what portion you need to pay.
- Ask your Health Plan/Medicare representative about lab and testing coverage, as your annual physical checkup from Diablo Family Physicians does not include these services, which are provided by outside laboratories.
- Confirm the testing is under a "diagnostic" code, not a "preventative" code.
- Be sure no other doctor has ordered these same tests as "preventative" for you this year.
- Check that you have met your insurance deductible before the testing is completed.
- Go to the specific "preferred lab/facility" that your Health Plan/Medicare requires.
- We can still order any lab work you want or is required but your Health Plan/Medicare may not pay.
- **WE ARE NOT ABLE TO TELL YOU WHICH TESTS YOUR INSURANCE COVERS OR NOT.**

I understand the above and accept full responsibility for any costs for medical services I have incurred both at Diablo Family Physicians and outside facilities. I am aware that Diablo Family Physicians cannot guarantee coverage nor verify network or coverage status for tests ordered. I understand that Diablo Family Physicians will not change or resubmit codes for tests with coverage issues. I understand a high deductible plan means I am responsible for all incurred expenses until that deductible has been met.

Patient Name: \_\_\_\_\_ Date of Birth : \_\_\_\_\_

Signature: \_\_\_\_\_ Date : \_\_\_\_\_

If not signed by the patient, please indicate name and relationship: \_\_\_\_\_ Telephone: \_\_\_\_\_

MASTER